

## Allcom Creating Made Better.

## Our New Digital Banking Experience HOW TO ENROLL





To start, navigate to the Online Banking login box on our home page and click Enroll or download the **new** Mobile Banking app and tap Enroll Now.

To enroll in **Mobile** Banking, you must first download the new app.







## From the login box, click *Enroll Now*.



Password	Biometric
8 Username	
Password	
Sig	n in

Enroll Now >





## **Establish Identity**

Enter your full nine digit Social Security number (SSN), your account number and your date of birth.

Click **Continue**.



#### Establish Identity

#### Let's get started

Please provide the following information to begin your enrollment

Which type of account would you like to access online?



O Personal O Business

Social Security Number (SSN)

Account number

Date of birth (MM/DD/YYYY)

Cancel

Continue





## **Establish Identity**

Please confirm your contact information.

Click **Continue**.



#### Contact information

#### Please confirm your contact information

We need to verify your contact information to continue enrollment.

Email address \*\*\*\*\*\*\*@gmail.com

Mobile phone (\*\*\*) \*\*\*-\*\*\*\*

Cancel

Continue





## Create your username

You can use the same username that you used before, as long as it meets the criteria:

It must be at least 8 chacters long and can be up to 20 characters.

It must NOT contain your member number, your social security number or your birth date.



#### Login information

#### Let's set up your login information to access your accounts online

#### Create your username

#### Username

Username must be at least 8 characters long Username can be up to 20 characters long

Your username must not:

- Contain your member number
- Contain your social security number
- · Contain your birth date

#### Create your password

#### Password

0

Password must be at least 8 characters long Password can be up to 20 characters long

Your password must not contain the following:

- Your birth date
- Your member number
- Your social security number
- Username







## Create your password

You can use the same password that you used before, as long as it meets the criteria.

It must be at least 8 chacters long and can be up to 20 characters.

**It must NOT contain** your birth date, member number, social security number, or username.

#### It must also contain:

- At least one lowercase letter (a through z)
- At least one uppercase letter (A through Z)
- At least one number

click Continue.



Username must be at least 8 characters long Username can be up to 20 characters long

Your username must not:

- Contain your member number
- Contain your social security number
- Contain your birth date

#### Create your password

#### Password

0



Password must be at least 8 characters long Password can be up to 20 characters long

Your password must not contain the following:

- Your birth date
- Your member number
- · Your social security number
- Username

Your password must contain the following:

- At least one lowercase letter (a through z)
- At least one uppercase letter (A through Z)
- At least one number

#### Strength:



Continue







## Confirm your statement preferences

Confirm if you would like to receive your statements electronically rather than by mail. click **Continue**.



#### CreditUnionsm BANKING MADE BETTER.

#### Account Features

#### What features would you like on your account?

#### E-statements

Please review your E-statement preferences below. Important Note: if you are opted-in to E-statements, you will not be able to opt-out without our assistance. To opt-out from Estatements, contact our support at <u>888.754.9980</u> and we will assist you.

Would you like to receive your statements electronically rather than by mail? By agreeing below, you acknowledge that you have read and agree to the terms in the Online/Mobile Banking Agreement and agree that your computer has the hardware and software as described in the Agreement.

# Back Cancel Continue





## You're almost done!

Check your information, then click "Read the Terms and Conditions."

#### Creditunionsm BANKING MADE BETTER.

#### Confirmation

#### **Review & Submit**

You're almost done. Please check your information before you submit.

#### Account information

Username johnsmith

Email address \*\*\*\*\*\*\*@gmail.com

Mobile phone (\*\*\*) \*\*\*-\*\*\*\*

#### Agreement

By checking this box, you acknowledge that you have read and agreed to the terms below.

#### Read the Terms and Conditions

Before you can log in, we'll need to verify your email to finalize your enrollment. Please make sure memberservices@allcomcu.org is set as a trusted sender so the email doesn't go into your spam folder. Once you receive the email, just click on the link and log in to your account!

Back

Cancel

**Confirm and Enroll** 





## Read the Terms and Conditions, then click Accept.

You're almost done. Please check your information before you submit.

Account information

### BANKING MADE BETTER.

Confirmation

#### **Review & Submit**

#### **Terms and Conditions**

By clicking Accept and using any service described in our Online/Mobile Banking Agreement, you agree to all the terms and conditions contained in this agreement and accept responsibility for your use of the services.

Decline

Accept

Х

(i) Before you can log in, we'll need to verify your email to finalize your enrollment. Please make sure memberservices@allcomcu.org is set as a trusted sender so the email doesn't go into your spam folder. Once you receive the email just click on the link and log in to





Check the box to acknowledge you've read the Terms and Conditions.

Click **Confirm** and Enroll.



#### Confirmation

#### **Review & Submit**

You're almost done. Please check your information before you submit.

#### Account information

Username johnsmith

Email address \*\*\*\*\*\*@gmail.com

Mobile phone (\*\*\*) \*\*\*\_\*\*\*\*

#### Agreement

By checking this box, you acknowledge that you have read and agreed to the terms below. Read the Terms and Conditions

(i) Before you can log in, we'll need to verify your email to finalize your enrollment. Please make sure memberservices@allcomcu.org is set as a trusted sender so the email doesn't go into your spam folder. Once you receive the email, just click on the link and log in to your account!

Back

Cancel

**Confirm and Enroll** 







## **Congratulations!**

You will receive an email with verification instructions to complete the enrollment process.



#### **Congratulations!**

You're almost there! To log in to online banking, please click the verification link sent to your registered email address.

**Return to login** 





## Click the email verification link to complete enrollment.





To: johnsmith

To complete your online/mobile banking enrollment, please click this link to verify your email address and log in to our system: https://allcomcu.test-financialhost.org/email-verification/96-Daanjizh-068LrkX0Mfnxw

To protect your privacy, email messages from AllCom Credit Union will never ask you for any information that could uniquely identify you.

Sincerely, AllCom Credit Union

Please do not respond to this message. Replies are routed to an unmonitored email account.





Please Verify your Email Address with AllCom Credit Union to complete your enrollment

memberservices@allcomcu.org

 $\leftarrow$  Reply  $\mid$   $\rightarrow$  Forward







## All done!

You have successfully verified your email. Click **Return to login**.



#### All done!

 $\checkmark$ 

You have successfully verified your email address.

Return to login





## Enter your new username and password. Click **Sign in**.



Password Biometr	ic	
8 Username johnsmith		
A Password		
Sign in		
Forgot username/password? >		
Enroll Now >		





For security purposes, whenever logging in for the first time from a new device, we need to send a PIN code to verify your identity Select how you want to receive the PIN code—via email

or SMS text.



#### Identity verification

For your security, we need to send a PIN code to verify your identity. Please select how you want to receive your code.

Send PIN code to email address

Send PIN code to mobile phone

Back





## Enter the PIN code. Click **Submit**.



#### Enter PIN code

We've sent you a PIN code to your mobile (\*\*\*) \*\*\*-\*\*\*\*. Please enter the code below.

Submit

Return to login





## WELCOME TO THE NEW DIGITAL BANKING EXPERIENCE!



Accounts 🗸

Accounts

Ungrouped Accounts

PRIMARY SHARES
\$100.00
\$23.67 Available

HOLIDAY CLUB\$0.00\$0.00 Available

VACATION CLUB\$0.00\$0.00 Available





(⊗ johnsmith



Please contact us at 508.754.9980 or stop by a branch for assistance.